



Special Bulletin
March 18, 2020

A Special Alert to Our Customers Regarding COVID-19

MC Squared Energy Services, LLC (mc²) cares deeply about our employees, customers, suppliers, partners and the communities that we serve. As the impacts of the COVID-19 crisis continue to unfold within the United States on a daily (and, at times, hourly) basis, we want to assure you that we are here to serve and assist during this period.

Toward that end, mc² will continue to be functional, with most of our employees and contractors working remotely during the next several weeks. We understand that many of our customers will need to alter their business plans and personal lives to adjust to the changing situation. Some of our customers' contracts require advance notice about material changes in usage patterns, but mc² will not enforce that provision as it applies to electricity usage during the months of March, April and May.

Further, most of the host electric distribution utilities that are responsible for the reliability and delivery of our customers' electric service (and for our residential customers and some commercial customers, monthly invoicing) have announced temporary adjustments to their standard operating policies regarding disconnections and some late fees. Please refer to the special alerts on the utilities' websites for specific information.

Lastly, we value the relationships that we have with all of our constituents. If there is anything that we can do to assist you with your electricity needs during this period, please contact mc² at info@mc2energyservices.com or toll-free at (877) 622-7697.



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Contact us:

MC Squared Energy Services, LLC.
175 West Jackson Blvd. - Suite 240 - Chicago, IL 60604